

SPIROTECH APPROVED INSTALLER TERMS & CONDITIONS

1. In order to be listed as a Spirotech Approved Installer, installers must:-
 - be fully qualified professionals
 - have provided proof of a valid Gas Safe Licence Number
 - have completed the Spirotech training course, face to face or online
2. Once your details have been reviewed, you will receive an email to let you know if your application has been successful.
3. The Spirotech Approved Installer scheme is a UK based initiative only
4. Spirotech reserves the right to reject any application to become a Spirotech Approved Installer
5. If your application is rejected, it is likely to be because key information is missing or the information you've provided has not been verified. You will be contacted by a member of our team so that you can provide the relevant documentation so that your application can be reviewed.
6. Where there are multiple installers working for the same company, each installer would need to register individually in order to be listed on our 'Find an Installer' search function.
7. Once approved, Spirotech agrees to provide members of the Spirotech Approved Installer scheme with the following benefits:-
 - Product training by a member of the Spirotech technical or sales team. Information on training dates will be communicated via email and you will be able to respond with how many of your team will be attending
 - Listing on the 'Find an Installer' search tool on the Spirotech Better Heating website as an Approved Installer. Provided your business is one of the five closest registered addresses within a 20-mile radius of the customer's searched postcode, homeowners will be able to contact you directly via the contact information provided in your registration form, to discuss getting a quote. Should your contact details change in the future, please contact us via office_uk@spirotech.com. Your personal information will be securely stored in line with GDPR guidelines
 - A Spirotech Welcome Pack, branded workwear and van merchandise [items may vary]
 - A free portable dirt demo jar [on completion of product training]. If you would like to receive demo jars and merchandise for each member of your company's team of installers, please contact us to discuss this at office_uk@spirotech.com.
 - Exclusive early access to product promotions to claim offers and rewards
 - New product previews and opportunities to trial new lines
 - Access to additional training courses.

8. Spirotech takes no responsibility for any issues or disputes arising between Spirotech Approved Installers and end-user customers. Therefore, should an issue or dispute arise between an installer and the homeowner, this should be managed and resolved directly by the Approved Installer and/or his company.

9. For any product related issues arising [whereby the product is still under warranty], installers should liaise directly with the retailer from where the product was purchased.

For more information, see FAQs within the Installer section of the Better Heating website or email office_uk@spirotech.com